



Atlanta Gas Light®

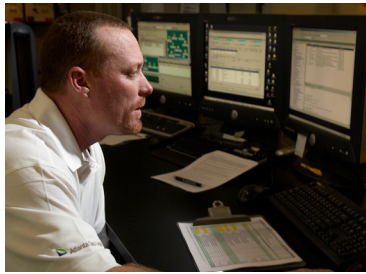
An AGL Resources Company



NATURAL GAS PIPELINE SAFETY

At Atlanta Gas Light, we're continually improving our natural gas pipeline infrastructure. This system—with more than 1,000 miles of transmission and nearly 31,000 miles of distribution mains in Georgia—brings safe, reliable and environmentally friendly natural gas to nearly 1.6 million customers throughout the state.

Since 1998, we have replaced approximately 2,300 miles of aging bare-steel and cast-iron pipe in Georgia, enhancing the safe operation of our system. We also are in the early stages of a major infrastructure-enhancement program called Georgia STRIDE that will improve our ability to serve all customers on peak demand days.



In addition to upgrading our system and maintaining the safe condition of our pipelines through regular inspections, we use state-of-the-art technology to ensure the integrity of our system. Our Gas Control Operations Center in Atlanta continuously monitors the flow of natural gas through our pipelines and any changes in operating conditions. Our gas controllers have the ability to adjust flows and operation pressures, and to shut off natural gas flowing in our transmission lines.

Natural Gas Safety Where You Live and Work

No matter the season or weather, natural gas is one of the safest and most reliable sources of energy for homes and businesses. Safety is very important to us. That's why we regularly provide safety information to customers, emergency responders and excavators.

If You Smell Gas ... Act Quickly

A rotten-egg odor is added to natural gas so that you can smell a leak if it occurs. The gas itself is actually odorless, but a substance called "mercaptan" is added as a safety precaution. If you smell a natural gas odor:

- Do not use any devices that might create a spark, such as light switches, phones, flashlights or electric appliances, including computers. A spark could ignite the gas.
- Immediately have everyone leave the house or building.
- Go to a nearby phone and call 911 or the Atlanta Gas Light hotline at 1-877-427-4321 to report the odor.
- Keep everyone away from the building until given the "all clear" from a gas company employee.

Remember: Never try to find or fix a leak yourself.

Georgia
STRIDE

Taking steps towards our energy future

In 2009, the Georgia Public Service Commission approved an important system upgrade to improve our ability to serve our customers with natural gas on peak demand days called Georgia STRIDE—Strategic Infrastructure Development and Enhancement.

As with all of our construction projects, safety is our top priority. We will make every effort to minimize inconvenience to property owners along the route.

Before a new pipeline route is proposed, multiple options are explored. Depending upon the need, Atlanta Gas Light considers increasing the size of existing pipelines and installing new pipelines next to existing ones. We also look for routes where we have existing right-of-way or can partner with another utility to use its right-of-way.

The careful planning of a pipeline route can take months. Atlanta Gas Light weighs important factors such as safety, community and environmental impact, engineering, reliability and cost. Only after all of these factors are considered is a new pipeline route authorized.

For more information, please visit www.atlantagaslight.com/stride.

Employees at Atlanta Gas Light undertake a wide range of safety procedures and programs including:

- Installing above-ground markers to indicate the location of certain portions of our buried gas lines.
- Performing regular visual inspections and leak surveys of our systems to identify potential problems.
- Maintaining detailed requirements for qualification and inspection of construction techniques used in our systems.
- Adding mercaptan, a rotten-egg smell, to odorless natural gas so that customers and the public can smell leaks if they happen.
- Educating the public on "Call Before You Dig" and dialing 8-1-1 to prevent third-party damage to natural gas pipelines.
- Supporting research and development focused on inspection technologies, pipeline integrity, corrosion prevention and construction techniques through the American Gas Association.